INTRODUCTION: BACKGROUND
• Advance directives are considered to be important tools for promoting patient autonomy, dignity, reassurance, and empowerment.1,2
• However only about 15% to 25% of adults complete advance directives in US.1,3,4
• Only 47% of patients ≥65 years old have completed AD in our internal medicine residency clinic

AIM/PURPOSE/OBJECTIVES
To increase our AD completion numbers for patients ≥65 years old in the Internal Medicine Residency Clinic at Sinai to ≥59% by project completion

METHODS: INTERVENTIONS
• Standardized clinic AD completion workflow
• Hold educational sessions for residents to learn/teach advance directive and goals of care conversations
• Incentivize residents to discuss need for AD over the phone with the patient and schedule office visits for AD completion
• Project mid-point: Establish online AD completion tool (VYNCA), begin to train staff in its use

METHODS: MEASURES
1. Number of AD uploaded at residency intervention clinic compared to control clinic
2. Mayo Well Being Index (Resident well being) completed at mid and end point.
3. Clinical Learning Environment Quick Survey (CLEQS)5 10 item on-line form completed at 3 timepoints by interprofessional team members:
   o At project start (Oct-Dec 2019); midpoint (Aug-Sept 2020); and endpoint (Jan 2021)
   o Focused on 4 items of relevant to project

RESULTS
Measure #1: Advance Directive Numbers
• Increased by 2% (+4% compared to our controls)
• Number of Advance Directive conversations and specific appointments with patients

Measure #2: Mayo Well-Being Index
• Mayo Well Being Index score improved 0.9 between project mid- and end-point 52

Measure #3: CLEQS Survey Results (N=29-39 per admin)

DISCUSSION
Key Findings
• Percentage of ADs completion - minimal change
• Clinic learning environment (CLEQS) improved

Limitations
• Wisconsin’s 2-witness rule for document completion
• Limited social work support in clinic
• Global Pandemic halting in person visits

Next Steps and Sustainability
• Refocus efforts on virtual completion (VYNCA)
• Incentivize early steps in workflow

References