INTRODUCTION: BACKGROUND
• Advance directives are considered to be important tools for promoting patient autonomy, dignity, reassurance, and empowerment. 
• However only about 15% to 25% of adults complete advance directives in US. 
• Only 47% of patients ≥65 years old have completed AD in our internal medicine residency clinic.

AIM/PURPOSE/OBJECTIVES
To increase our AD completion numbers for patients ≥65 years old in the Internal Medicine Residency Clinic at Sinai to >59% by project completion.

METHODS: INTERVENTIONS
• Standardized clinic AD completion workflow
• Hold educational sessions for residents to learn/teach advance directive and goals of care conversations
• Incentivize residents to discuss need for AD over the phone with the patient and schedule office visits for AD completion
• Project mid-point: Establish online AD completion tool (VYNCA), begin to train staff in its use

RESULTS
Measure #1: Advance Directive Numbers
• Increased by 2% (+4% compared to our controls)
• Number of Advance Directive conversations and specific appointments with patients

Measure #2: Mayo Well-Being Index
• Mayo Well Being Index score improved 0.9 between project mid- and end-point

Measure #3: CLEQS Survey Results (N=29-39 per admin)

DISCUSSION
KEY FINDINGS
• Percentage of ADs completion - minimal change
• Clinic learning environment (CLEQS) improved

LIMITATIONS
• Wisconsin’s 2-witness rule for document completion
• Limited social work support in clinic
• Global Pandemic halting in person visits

NEXT STEPS AND SUSTAINABILITY
• Refocus efforts on virtual completion (VYNCA)
• Incentivize early steps in workflow

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