December 2020

1995 Fast Facts, Aurora Health Care

Aurora Health Care

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Mission Statement

The Aurora Medical Group is a network of ambulatory facilities providing physician, diagnostic, and treatment services which are dedicated to high quality, personalized, and cost-effective care for the residents of eastern Wisconsin.

The Aurora Medical Group is committed to improving and maintaining the health status of the population, to providing health care services in geographically convenient facilities, and to meeting the medical, emotional, and personal needs of patients.

The Aurora Medical Group will be the preferred workplace for physicians desiring employment in the group practice setting. It will be structured to accommodate the addition of individual physicians, small physician groups, clinics, and start-up sites.

The Aurora Medical Group will provide opportunities for physicians to participate in medical education and community service.

The Aurora Medical Group will be the preferred workplace for all staff desiring employment in the medical group setting. The Aurora Medical Group will maintain an ethnically and racially diverse staff sufficient to meet quality, volume, and growth needs.

The Aurora Medical Group will contribute to the mission of Aurora Health Care as a comprehensive and integrated regional health care system.

1995 Statistics

| Patient visits | 1,167,168 |
| Full Time Equivalent Employees | 1,890 |
| Employed physicians | 366 |
| Clinic sites | 58 |

1995 Highlights

In 1995, Aurora Medical Group made an unprecedented contribution to Aurora Health Care's development of a comprehensive integrated system to deliver health care in the ambulatory setting. Aurora Medical Group's expansion activities encompassed the addition of 24 clinics and medical groups representing 130 physicians, including:

- Family Practice Associates of Oshkosh
- The Aurora Health Center in Pewaukee

February:
- Internal Medicine Associates of Oshkosh
- Children's Clinic of Oshkosh
- Oshkosh Internal Medicine Clinic

March:
- Mukwonago Family Physicians

June:
- Manitowoc Clinic

July:
- Oshkosh OB/GYN
- Franklin Clinic Division

August:
- The following Walworth County practices joined in conjunction with the affiliation of Lakeland Medical Center —
  - Geneva Family Practice
  - Lake Geneva Medical Center
  - Lakeland Medical Center - East Troy
  - Quereshi Clinic
  - Doctors Clinic
  - Walworth Family Medical Center
  - Twin Lakes Clinic
  - Badger Medical Center
- Aurora Medical Group assumed operation of the Kenosha Health Care Farmers Clinic.

September:
- Park Crest Clinic
- The Aurora Health Center in Slinger

November:
- The Medical-Surgical Clinic
- Aurora Medical Group-Fond du Lac
  - In 1995, the Aurora Medical Group primary care network expanded to cover the broad geographic area from Kenosha to Green Bay. Aurora Medical Group also had a very successful year in recruiting new physicians to existing clinics. A total of 38 physicians were recruited to practice sites throughout eastern Wisconsin. By yearend Aurora Medical Group had become the largest medical group practice in eastern Wisconsin.
  - Pending affiliations with Marinette-Menominee Clinic and several primary care groups in Door County and the opening of Aurora Medical Group in Racine in January of 1996 held the promise of future growth for Aurora Medical Group.

Locations

- Aurora Health Center
  10400 -75th Street, Kenosha
  (414) 697-9600
  Paul A. Capelli, M.D., Medical Director
  Carol Ragalie, Administrator
- Aurora Health Center
  1061 Highway 60 East, Slinger
  (414) 464-2900
  Michael Mally, M.D., President
  Andrew Safranski, Administrator
- Aurora Health Center
  W231 N1440 Highway 164, Waukesha
  (414) 896-6100
  Michael Mather, M.D., Medical Director
  Sally Krebs, Administrator
- Aurora Medical Group
  1565 Allouez Avenue, Green Bay
  (414) 468-4242
  Thomas Koeberl, M.D., Medical Director
  Jeff Rosemann, Administrator
- Aurora Medical Group - Allergy Associates
  2600 North Mayfair Road, Milwaukee
  (414) 476-3639
  Morton Soifer, M.D., Medical Director
  Michael Lucey, Administrator
- Aurora Medical Group - Downtown
  1575 North River Center Drive, Milwaukee
  (414) 253-8444
  Ian Gilson, M.D., Medical Director
  Michael Lucey, Administrator
- Aurora Medical Group - Fond du Lac
  50 North Portland, Fond du Lac
  (414) 924-3600
  John Lent, M.D., Medical Director
  Joline Pennings, Administrator
- Aurora Medical Group – Franklin
  9200 West Loomis Road, Franklin
  (414) 529-9228
Mission

Founded in 1882, Family Service of Milwaukee strengthens families through community leadership and innovative programs with measurable results. Our programs include prevention programs for high-risk families, counseling for families in crisis and special services for the elderly and their families. The agency seeks solutions to selected community problems by building public consensus and developing working collaborations.

Vision

Family Service of Milwaukee is dedicated to building a nurturing community of healthy families, safe neighborhoods and successful schools. We believe that healthy families include responsible and productive adults, children developing to their full potential and respected elderly — all living in full dignity.

History

Family Service of Milwaukee has an impressive history of leadership in the community, always adapting as the needs of the community have changed — yet steady in its focus on the family as the base for a strong and healthy society. This past year marked monumental steps in the 113-year history of Family Service — our affiliation with Aurora Health Care and our creation of the Family Service Foundation. The same philosophy which has characterized the agency since its beginning has guided us through these positive transitions.

Our Aurora affiliation, which took place mid-year, was a strategic response to the current dynamic health care environment. We commend Aurora for recognizing the importance of prevention and social services in its expanding continuum of health care services. Family Service, too, saw the many advantages of partnering with such a strong, integrated health care system.

A key factor in the decision for Family Service to affiliate with Aurora was the striking similarity of our philosophies. Both organizations have an unwavering commitment to quality care and to serving central city families and our partnership with Aurora has enabled us to bring issues related to the family to the forefront.

1995 also marked our first full year in our new building. The Family Counseling Program moved here in May and our Employee Assistance Program joined us at the end of the year. Another significant development took place when Milwaukee Mental Health Consultants (MMHC) joined Family Service of Milwaukee — after a long and close working relationship.

Throughout these transitions, Family Service's programs have become stronger with a firm focus on prevention as our hallmark. Through programs such as parenting education, prenatal outreach, in-home services for the elderly, and the training of culturally diverse family therapists, we continue to make a positive impact on the well-being of Milwaukee families.

This is a dynamic period in our history. As we launch our second century of service to the Milwaukee community, we look to a future with inevitable challenges and continuing change. We are confident that Family Service of Milwaukee and the Family Service Foundation have the leadership and vision to turn these challenges into new opportunities to carry on our tradition of service to families.

Results 1995

Prevention Services for High-Risk Families

Parenting Education/Peer Facilitator Training

- 906 hours of group-based parenting education and follow-up support were provided to 278 high-risk, central city families with 844 family members.
- Collaborated with six central city agencies and churches and five Milwaukee Public Schools, including two programs in Spanish, three which used a specially adapted African-American curriculum, and two for three-generation families.
- 152 hours of training and 1,700 hours of consultation and supervision were provided to peer facilitators, professionals and community volunteers in the field of family support. 115 parent graduates have been trained as facilitators.

Homebased Family Services

- Multi-disciplinary, comprehensive services were provided to 834 families (including Wraparound for severely emotionally disturbed children, 69 adolescent parents and 44 parents struggling with mental illness).
- 1,028 home visits were provided to 447 first-time parents.
- 274 families were provided access to prenatal care.

Professional Education/FFTI

- 2,141 hours of psychotherapy provided through our Family Therapy Training Institute to individuals and families without resources to pay the cost of service.

School Collaborations

- The KIDS FIRST Coalition consists of 200 organizations and individuals, developing resources targeted to 11 elementary and middle Milwaukee Public Schools.
- Provided parent and teacher training at the Walloon Institute in Michigan.
Counseling services for families in crisis

Behavioral Health/Employee Assistance Programs.
- 8,940 hours of individual and family psychotherapy.
- 154 businesses and organizations contracted for EAP services, covering 199,142 lives.

Consumer Credit Counseling
- 4,115 hours of money management counseling.

Special services for frail elderly and their families
- 181 frail elderly people were kept in their homes thanks to 12,488 hours of home health aide service, 525 visits by an RN and social worker, and 1,500 hours of information, assistance, and educational services to caregivers of the elderly.
- 634 older adults were part of Share the Wisdom groups at 20 different community sites led by 25 older adult volunteers.

Memberships & Accreditations
- United Way of Greater Milwaukee
- Wisconsin Association of Family & Children’s Agencies
- Wisconsin Department of Health & Social Services
- Wisconsin Banking Commission
- Employee Assistance Society of North America
- National Foundation for Consumer Credit
- American Association for Marriage and Family Therapy
- Council on Accreditation of Services for Families & Children
- Family Service America

Executive Staff
Gwen T. Jackson, Chairman, Board of Directors
David L. Hoffman, President

Family Service of Milwaukee
R.O. Box 08434
3200 W. Highland Blvd.
Milwaukee, WI 53208
(414) 342-4560
Mission & Philosophy

Hartford Memorial Hospital is a non-profit, community hospital dedicated to serving our communities continuum of health care needs - preventative, diagnostic, treatment and rehabilitation. Our medical staff and allied health professionals do this through the use of advanced medical technology; the pro-active development of health services that meet the public's evolving needs; and ensuring all customers are provided with personal care, respect and attention.

It's our mission to meet the needs and expectation of those we serve, not only patients, but also medical staff, employees, payors and the community, through a culture of continuous quality improvement. We encourage creativity, long-term thinking, a spirit of teamwork, personal growth, mutual respect and employee participation in everything we do.

We are dedicated to excellence in all our endeavors.

Patient Service Statistics

- Acute care inpatient days: 5,025
- Sub acute care inpatient days: 5,854
- Average length of stay (acute): 4.3 days
- Emergency visits: 8,025
- Inpatient surgical case: 542
- Same day surgeries: 1,090
- Births: 225
- Rehabilitation, therapy and sports medicine visits: 19,292

Historic Milestones

1916 - Hartford Memorial Hospital opened as Hartford General, an eight-bed infirmary.
1919 - Hartford General doubled in size to a 16-bed inpatient facility.
1929 - An addition expanded St. Joseph's Hospital to 50 beds.
1958 - Added a new surgical area and recovery room.
1971 - St. Joseph's was turned over to the community and became Hartford Memorial Hospital.
1972 - Hospital added 21 beds and became licensed for 71 beds.
1982 - Built emergency and outpatient departments and new facilities for radiology, physical therapy, surgery, laboratory, the business office and admitting.
1987 - Birth Day Center opens and provides Washington, Ozaukee and Waukesha Counties with the first Labor, Delivery, Recovery and Postpartum unit.
1989 - The Hartford Lions Club six-bed Intensive Care Unit was dedicated.
1992 - 7,500 square foot expansion enhances physical, occupational and speech therapies, as well as Performance Plus Sports Medicine Program.
- The first Sleep Study Center opened to serve Washington, Ozaukee, and Dodge Counties.
- Began Magnetic Resonance Imaging (MRI), and Cardiac Catheterization.
- Launched Health in Business Program.
- Vent Center opens as one of the only facilities of its kind in the Midwest.
1993 - Affiliated with Aurora Health Care.

Patient Services

Patient Care

- 24-Hour Emergency Department
- One Day Surgery
- Intensive Care Unit
- Respiratory Care & Respiratory Therapy
- Vent Center (Long-term multi-disciplinary care for the ventilator dependent)
- Birth Day Center (Labor, Delivery, Postpartum and Recovery)
- Medical/Surgical Pediatrics
- Social Services
- Clinical Dietician
- Pre-Operative Education Program
- Swing Beds
- Respir Care

Medical Specialties

- Anesthesia
- Cardiology
- Dentistry
- Dermatology
- Emergency Medicine
- Ear, Nose & Throat
- Family Practice
- Gastroenterology
- General & Vascular Surgery
- Hematology
- Internal Medicine
- Neurology
- Obstetrics and Gynecology
- Oncology
- Ophthalmology
- Optometry
- Oral & Maxillofacial Surgery
- Orthopaedics & Orthopaedic Surgery
- Pathology
- Pediatrics
- Podiatry
- Primary Care
- Psychiatry
- Pulmonology
- Radiology
- Sleep Medicine
- Urology

Diagnostics & Diagnostic Imaging

- Mobile Magnetic Resonance Imaging
- CT Scan
- Nuclear Medicine
- Ultrasound
- Contrast Radiology
- Echocardiography
- Cardiac Stress Tests (Thallium & Persantin Thallium)
- Electrocardiograms (EKG)
- Electroencephalograms (EEG)
- Modified Barium Swallow Videofluoroscopic Assessments
- 24-Hour Laboratory
Rehabilitation
Physical Therapy
Urinary Incontinence Treatment
Occupational Therapy
Work Conditioning Program
Cardiac Rehabilitation
Activity Therapy
Speech Therapy
Performance Plus Sports Medicine Center
Massage Therapy

Health Education & Outreach
Programs
Business Outreach Occupational Health Services
Employee Assistance Program
Laboratory Home Visit Program
Postpartum Home Visit Program
ICU Nursing Outreach
*Mobile Wellness Clinic
*ICU Follow-up Home Visit
Athletic Training Program for High School Athletes
Lifeline
Every Day Counts - Cancer Support Group
Community Health Education & Screening Series
Speaker's Bureau

Accreditation & Affiliations
Hartford Memorial Hospital, Inc., is accredited by the Joint Commission on the Accreditation of Health Care Organizations. We are licensed by the State of Wisconsin and a member of the American Hospital Association, and The Hospital Council of the Greater Milwaukee Area.
We are affiliated with Aurora Health Care, Inc., and have strategic alliances with area hospitals and providers including Wisconsin Mobile Imaging.

Medical Staff
Active 27
Consulting 20
Courtesy 21
Honorary 7
Contract 21

Executive Staff
Kevin Volm, Chairman of the Board
Mark A. Schwartz, President
Eric Weber, M.D., Chief of Staff
Brad Hahn, Vice President, Finance
Loretta Klassen, Vice President, Patient Care

Hartford Memorial Hospital
1032 E. Sumner Street
Hartford, WI 53027
(414) 673-2300
Mission Statement

Lakeland Medical Center exists to develop and provide compassionate, high quality, cost conscious, patient-centered health services. Our goal is to measurably improve the health of the people in our communities.

Vision

Lakeland Medical Center will be a nationally recognized leader among community medical centers in providing high quality patient care. We will be known for our ability to improve the health of our communities. Our name will be synonymous with integrity, respect, excellence, and dependability. We will be the model for successful relationships with our patients, staff, clinicians, associates, and communities.

Patient Service Statistics

<table>
<thead>
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<th>Total inpatient admissions</th>
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<tr>
<td>Inpatient days</td>
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<tr>
<td>Average length of stay</td>
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<td>Emergency visits</td>
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<td>Walk-In visits</td>
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<td>Inpatient surgical cases</td>
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<tr>
<td>Outpatient surgical cases</td>
<td>2,515</td>
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<tr>
<td>Births</td>
<td>433</td>
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History & Heritage

1917 – Walworth County Board approved plans for building a hospital at a cost of $19,000.
1929 – An addition was built and equipped to care for a total of 35 patients.
1939 – A new 80-bed county hospital was built at a cost of $150,000.
1947 – The name was changed to Lakeland Hospital.
1956 – Lakeland was one of only two county owned and operated hospitals in Wisconsin to accept private patients.
1961 – A 55-bed expansion was begun to include new administration and business offices, expanded lab and x-ray departments, surgical suites, emergency room, cafeteria and many other areas.
1977 – Ground was broken for an addition to house new ancillary facilities.
1990 – Walworth County Public Health Nursing Services and Lakeland Home Care/Hospice were integrated into the hospital. Because of the addition of these the name of the hospital was changed to Lakeland Medical Center.
1992 – Construction began on an addition to provide new facilities for surgery, recovery, obstetrics, central service and education. Extensive renovation was also included for the imaging, outpatient and emergency departments.
1995 – Lakeland Medical Center becomes an affiliate of Aurora Health Care.

Patient Services

Cardiac Rehabilitation
Emergency Department
Home Health Program
Hospice
Inpatient Rehabilitation Unit
Intensive Care Unit
Lactation Center
Mobile Cardiac Catheterization
Mobile Health
Obstetrics
Orthopedics
Outpatient Rehabilitation Services
Patient Representative Services
Pediatrics
Pharmacy
Respiratory Therapy
Respite Care
Same Day Surgery
Speech and Audiology Services
Swing Beds
Telemetry
Walk-In Care Services
Women’s Health Center

Diagnostic Services

Laboratory Services
CT Scanner
ECG
Echocardiology
EEG
Electrophysiology Lab
Mammography
MRI Diagnostic Scanning
Nuclear Medicine
Pacemaker Clinic
Stress Lab
Ultrasound

Occupational Health Services

Alcohol/Drug Screening
Audiometric Testing
Back Injury Prevention
Carpal Tunnel Injury Prevention
CPR Training
DOT Physical Examinations
First Aid Training
Hepatitis B Vaccines
Musculoskeletal Screening
Pre-employment Health Assessment
Smoking Cessation
Stress Management Programs
Surveillance Screening
Wellness Programs
Work Conditioning

Medical Specialties

Allergy
Anesthesiology
Cardiology
Dentistry
Dermatology
Ear, Nose and Throat
Emergency Medicine
Family Practice
Gastroenterology
Gastrointestinal Endoscopy
General Surgery
Hematology
Immunology
Internal Medicine
Nephrology
Neurology
Neurosurgery
Other
Asthma Program
Childbirth Education Classes
Community Health Education
Health Information Line
Health Screenings and Promotion
Lifeline Program
Physician Referral
Senior Program
Speakers Bureau
Support Groups
TDD Service
Volunteer Services

Affiliations
Accreditation Council for Continuing Medical Education
American College of Nuclear Physicians
C.L.I.A.
Joint Commission on Accreditation of Health Care Organizations
Mammography Program Accreditation the American College of Radiology
Medicare Certification
Nuclear Medicine Regulatory Commission

Board of Directors
Kevin W. Armstrong, Acting Chair
Loren J. Anderson, President
William B. Duncan, Ph.D., Secretary/Treasurer
Jeffery G. Scherer, M.D., Medical Staff President
James Donnelly
Thomas K. Mackesy
Robert K. Wolter, M.D.

Executive Staff
E. Stuart Arnett, Chief Financial Officer
Gene Krauklis, Assistant Administrator
Barbara Malecki, Assistant Administrator

Lakeland Medical Center
W3985 County Rd. NN
P.O. Box 1002
Elkhorn, WI 53121
(414) 741-2000
Founded in 1884, Milwaukee Psychiatric Hospital provides a quality, cost-effective, continuum of care for behavioral health services utilizing a strong case management approach. We deliver these services in a caring and respectful manner, reflecting the dignity and individuality of each person. Our commitment to exceed customer expectations in the management and delivery of our services is guided through our continuous quality improvement process.

Milwaukee Psychiatric Hospital will operate in harmony with and support of Aurora Behavioral Health Services’ vision to be the provider of choice for behavioral health services in Eastern Wisconsin, and will be the prominent provider of these services within ABHS.

Patient Service Statistics
- Total admissions: 1,652
- Average length of stay: 7.1
- Total patient days: 14,878
- Outpatient visits: 22,995

Patient Services
Milwaukee Psychiatric Hospital provides a full spectrum of behavioral health and addiction medicine services to meet the specific needs of children and adolescents, adults and older adults.

Kradwell School
A fully-accredited private alternative educational facility, Kradwell School meets the needs of both day students and inpatients (grades 7-12). The program offers a five-to-one student/teacher ratio, and weekly communication is maintained with the child’s regular school system and parents.

Accreditations
- Joint Commission on Accreditation of Healthcare Organizations
- American Association of Psychiatric Services for Children

Health Education Programs
- Community Education, Wellness and Prevention Programs – 454-6500.

Professional Education Program
Milwaukee Psychiatric Hospital is affiliated with the Medical College of Wisconsin for fellowship programs in child and adolescent psychiatry. MPH is an undergraduate teaching facility of MCW in psychiatry and addiction medicine.

MPH has a clinical affiliation with St. Luke’s Medical Center and St. Mary’s Hospital Family Practice Residency Program for residents in attendance in mental health and addiction medicine.

MPH is a clinical learning site for student nurses from Marquette University, University of Wisconsin - Milwaukee, Cardinal Stritch College, Carroll-Columbia, and Milwaukee Area Technical College.

Medical Staff
- Members: 74
- Active: 25
- Affiliate: 25
- Associate: 14
- Consulting: 9
- Honorary: 3
- Allied Health: 65

Locations
- Main Hospital
  1220 Dewey Avenue
  Wauwatosa, WI 53213
  (414) 454-6600

Outpatient Clinics
- Wauwatosa
  1220 Dewey Avenue
  Wauwatosa, WI 53213
  (414) 454-6500

- Franklin
  9200 West Loomis Road
  Franklin, WI 53132
  (414) 425-1250

- New Berlin
  14555 West National Avenue
  New Berlin, WI 53151
  (414) 796-8426
Glendale
5900 W. Port Washington Rd.
North Offices - Suite 114
Glendale, WI 53217
(414) 964-2828

Racine
6015 Durand Avenue, Suite 400
Racine, WI 53406
(414) 554-0205

St. Francis
2000 E. Layton Avenue, Suite 250
St. Francis, WI 53132
(414) 482-7700

Madison
1050 Regent Street
Madison, WI 53715
(608) 255-1116
Cancer Care:
   As one of the six "Centers of Excellence" at St. Luke's Medical Center, the staff of Cancer Services treats more cancer patients than any other hospital in Southeastern Wisconsin. The mission of St. Luke's Cancer Services is to increase the number of patients cured and enhance the quality of life of those who survive cancer. This is being accomplished through growth in a wide range of programs, such as:
   • The Vince Lombardi Cancer Lecture Series and education programs on cancer prevention and early detection. The Vince Lombardi Cancer Hotline is a community, regional as well as national resource for information about cancer.
   • The Vince Lombardi Cancer Clinic, an outpatient clinic established in 1989, where a dedicated caring staff administers chemotherapy, immunotherapy and other supportive care treatments seven days a week.
   • The Autologous Bone Marrow Transplant Program, which has improved survival for patients with select types of cancer by utilizing higher doses of chemotherapy with or without radiation treatments followed by a "rescue" infusion of the patients' own stem cells.
   • The Immunotherapy Program, which focuses on research and clinical trials conducted to boost the immune system to fight melanoma, renal cell and other types of cancers.
   • The Radiation Oncology Department, providing highly advanced technology and innovative treatment techniques that include: external beam radiation, brachytherapy, intraoperative radiation therapy, and prostate seed implants.
   • Surgical programs in Cryosurgery, radiosurgery and neurosurgery using the most advanced technology such as the MKM microscope, laser, laparoscopic, reconstructive, musculoskeletal, gynecologic, and head and neck surgery.
   • And a dedicated 30-bed inpatient cancer care unit.

Today, one out of two people diagnosed with cancer can be cured. The Cancer Services Staff at St. Luke's Medical Center help offer hope to the more than 1,500 new cancer patients they treat annually.

Women's Healthcare:
   St. Luke's is responding to the growing demand for women's health care services and offers a full range of diagnostic, medical, surgical, therapeutic and educational health services specifically for women throughout the different phases of their lives. Total maternity care, perinatal services, family care, lifestyle programs, personal health care, infertility services, membership program and physician referral are all components of St. Luke's growing Women's Healthcare Services.
   • Birthing Center offering one-room maternity care and 24-hour anesthesiology
   • Nursery Center to care for healthy infants as well as infants with special needs
   • Dedicated Women's Health Unit for women's medical and surgical care
   • Childlife specialists participate in pediatric care throughout St. Luke's
   • Sick-child care service & well child day care
   • Educational lectures and classes, and support groups

Orthopedic Services:
   St. Luke's Orthopedic Services offers comprehensive services to meet the needs of patients ranging from young children to senior adults. All St. Luke's Orthopedic physicians are board certified or eligible in the specialty, bringing a broad depth of experience to the community.
   • Specialized orthopedic services: Sports Medicine, Back/Spine Care, Joint Reconstruction and Replacement, Pain Management, Arthritis Care, Orthopedic Oncology, Work Fitness, Rehabilitation and Physical Therapy
   • Dedicated, specially-trained orthopedic support staff
Convenient Outpatient and Rehabilitation locations

Rehabilitation Services:
As the largest hospital-based rehabilitation center in Wisconsin, St. Luke's helps people from all walks of life, of all ages. Occupational and physical therapists, speech pathologists, psychologists, social workers, therapeutic recreation specialists, and registered nurses specially trained in caring for rehabilitation patients all work together to assist patients in putting their lives back together.

- Individually tailored stroke, orthopedic, amputee, brain injury and pediatric rehabilitation programs
- Dedicated physician specialists
- Comprehensive Work Injury Program and Sports Medicine Centers
- Six convenient outpatient locations

Emergency Services:
Teams of highly skilled, board-certified physicians and nurses specially trained in emergency care are available around the clock at St. Luke's Emergency Department. State-of-the-art technology is essential for treating medical emergencies, and St. Luke's is equipped with some of the most advanced technologies in Wisconsin for treating patients of carbon monoxide poisoning and smoke inhalation.

- Renowned receiving center for cardiac emergencies
- Physician-monitored critical care inter-hospital transport service
- Trained and experienced crisis-intervention team
- International Travel Clinic

Medical and Surgical Specialties:
St. Luke's Medical Center has a full complement of medical and surgical specialties to meet the needs of the community, including:

- ear, nose and throat
- endocrine-diabetes
- gastroenterology
- hyperbaric medicine
- laser and endoscopic specialty treatment
- mental health
- neurology
- neurosurgery
- ophthalmology
- pulmonary medicine
- sleep disorders.

The hospital also offers a Doctor Referral Service with access to nearly 400 physicians in the Milwaukee area. A registered nurse answers each call at 414-649-6565.

Accreditations:

- Joint Commission on Accreditation of Healthcare Organizations
- Commission on Accreditation of Rehabilitation Facilities
- Cancer Program Accreditation through the American College of Surgeons
- Accreditation Council for Graduate Medical Education
- College American Pathologists Laboratory Accreditation
- Mammography Program Accreditation through the American College of Radiology
- American Association of Blood Banking Laboratory Accreditation
- Committee on Allied Health Education and Accreditation
- Nuclear Medicine Regulatory Commission
- American College of Nuclear Physicians
- American Sleep Disorders Association Accreditation
- Joint Review Committee on Education in Diagnostic Medical Sonography
- Intersocial Commission for the Accreditation of Vascular Laboratories
- Joint Review Committee on Education in Radiologic Technology
- American Accreditation of Tissue Banks

Medical Staff:

| Active | 325 |
| Consult | 13 |
| Courtesy | 224 |
| Associate | 186 |
| Honorary | 87 |

Executive Staff:
Chris Bauer, Chairman of the Board
Mark Ambrosius, President
James R. Barton, M.D., President of Medical Staff
Vicki George, R.N., Vice President
Bradley Holmes, Vice President, Philanthropy
Frank J. Kalivoda, Vice President
Richard Klein, Vice President
Michael P. Panosh, Vice President, Finance
William A. Romo, Vice President
Frank L. Cummins, Vice President, Human Resources
Terry Wilson, Vice President and Executive Director, St. Luke’s South Shore

St. Luke's Medical Center
2900 West Oklahoma Avenue
Milwaukee, Wisconsin 53215
(414) 649-6000
Sheboygan Memorial Medical Center

AuroraHealthCare®

1995 Facts

Mission Statement

Sheboygan Memorial Medical Center is a locally directed, charitable health care organization providing leadership in improving the health status of the communities it serves. Through a flexible, responsive work environment which fosters creativity, technological advancement, and employee development, Sheboygan Memorial provides high quality, cost effective services to the greater Sheboygan County area.

Our health care philosophy focuses on mind, body, and spirit through a personalized approach—with respect for individual dignity and strives for the highest quality of life with available resources.

Patient Service Statistics

- Adult inpatient admissions: 5,273
- Days of adult care: 24,175
- Average length of stay (days): 4.58
- Emergency visits: 9,885
- Operating room cases: 1,393
- Same day surgeries: 3,818
- Births: 886
- Women’s Information/Community Education Line calls: 8,286

Our History & Heritage

- 1933 - Sheboygan’s new 94-bed hospital opens thanks to substantial funding from the Lutheran community and the Eliza Prange Estate.
- 1950 - Psychiatric service opens making Memorial one of three acute care Wisconsin hospitals offering inpatient psychiatric care.
- 1970 - Following several renovations and additions, bed total expands to 250; Memorial introduces first Intensive Coronary Care Unit in county.
- 1974 - South Wing completed with county’s first designated emergency center with 24-hour in-house physician.

- 1966 - Community Health Systems formed to provide shared management for Sheboygan Memorial Medical Center and Valley View Medical Center.
- 1992 - Sheboygan Memorial Medical Center becomes affiliate of Aurora Health Care.

Patient Services

Patient Care
- Cancer Treatment Services
- Chemical Dependency Treatment Services
- Critical Care and Cardiovascular Services
- Obstetrics
- Orthopaedic Unit
- Pediatrics
- Social Services
- Surgical Services with Outpatient Treatment
- Weight Management Services

Diagnostic Services
- Breast Cancer Screening Program
- Cardiac Catheterization Lab
- CT Diagnostic Scanning
- Laboratory Services
- Lithotripsy Unit for Kidney Stone Removal
- MRI Diagnostic Scanning
- Nuclear Medicine
- Radiology
- Respiratory Therapy
- Ultrasound Imaging
- Vascular Laboratory

Rehabilitation Services
- Adaptive Fitness
- Cardiac Care/Rehabilitation
- Hand Injuries Management
- Industrial Rehabilitation Services
- Occupational Therapy
- Outpatient Clinics - Orthotics, Prosthetics, Wheelchair and Adaptive Seating
- Physical Therapy
- Pulmonary Rehabilitation Services
- Rehabilitation Unit at Memorial, in cooperation with St. Luke’s Medical Center, Milwaukee
- Speech and Language Pathology

Emergency Services
- Lifeline
- Orange Cross Ambulance
- Poison Control Center/Micromedex
- CCIS Poison Information Center
- Sexual Assault Treatment Services
- Trauma Room
- 24-hour In-House Physician Coverage

Other
- Chaplaincy Program
- Community Education Programs
- Continence Clinic
- Employee Assistance Program
- Health Screenings
- LifeStream Women’s Health Center
- Occupational Health Services (Includes Injury and Case Management)
- Support Groups
- Pharmacy
- Tumor Registrar
- Volunteer Services
- Work Hardening Program

Professional Education Programs

Sheboygan Memorial Medical Center has clinical education contracts with Marquette University, University of Wisconsin-Madison and LaCrosse, MATC, and NE Technical College for physical therapy; with University of Wisconsin-Milwaukee, MATC, Mount Mary College, Western Michigan University and the Medical College of Ohio for occupational therapy.

Sheboygan Memorial Medical Center has the following clinical affiliations: Lakeshore Technical College - medical secretary, nursing and medical assistant programs, associate degree registered nurses, student training program for radiologic technologists, student training program for pharmacy technicians; McQuade Park Technical College - medical record technician program and Associate Degree nursing program; Marian College, Fond du Lac, Associate Degree nursing program.
Sheboygan Memorial Medical Center/Orange Cross Ambulance has clinical affiliations with Lakeshore Technical College for paramedic training program.

Community Partnerships and Memberships
- American Hospital Association
- Wisconsin Hospital Association
- Wisconsin Association for Women’s Health
- Sheboygan County Mental Health Association
- National Hospice Organization
- American Heart Association of Wisconsin
- American Diabetes Association of Wisconsin
- American Cancer Society of Wisconsin
- Sheboygan County Chamber of Commerce

Community Projects
- Healthy Sheboygan County 2000
- Salvation Army Clinic

Cooperative Educational Programs
- Partnership in Education with Jefferson Elementary School
- Lakeshore Technical College (LTC)
- Sheboygan School System
- Shadow/Mentor Program
- Youth Apprenticeship Program with LTC and local high schools

Health Education/Programs
- Women’s Health Information Line
  (414) 451-5536
- LifeStream Library Resource Center
- LifeStream Woman of the Year Program
- Healthline Radio Show
- HEALTHLINES Phone-in Information System - 451-5514
- Freedom 55/65 Elderly Benefits Program
- Health Screenings
- Support Groups/Classes

Accreditations
- Accreditation Council for Continuing Medical Education of the American Medical Association
- State of Wisconsin Department of Health and Social Services Certification for: AODA Inpatient Emergency Care; AODA Outpatient; AODA Day Treatment; AODA Inpatient; Mental Health Outpatient Services; Mental Health Inpatient; Mental Health Emergency Inpatient; Mental Health Adolescent Inpatient
- College of American Pathologists Laboratory Accreditation
- C.L.I.A.
- American Association of Blood Banks
- U.S. Nuclear Regulatory Commission
- U.S. Food and Drug Administration
- American College of Surgeons
- American College of Radiology

Medical Staff/Faculty
Active: 135
Consulting: 20
Courtesy: 25
Honorary: 31

Executive Staff
Frank E. Pringle, Chairman of the Board
Patrick J. Trotter, President
Warren A. Brauer, M.D., Chief of Staff
Kevin J. Jones, Vice President, Finance
Sheila R. Simenz, Vice President, Patient Care Services
Rae Ellen S. Stager, Vice President, Business & Community Services
T. Gregg Watson, Vice President, Quality & Resource Management

Sheboygan Memorial Medical Center
2629 N. 7th Street
Sheboygan, WI 53083-4998
(414) 451-5000
Sinai Samaritan Medical Center

Mission Statement

Sinai Samaritan Medical Center, an integral part of the Aurora Health Care system, is a major community teaching hospital committed to our location in the heart of the city and dedicated to improving the health status of the diverse people we serve. We provide access to comprehensive health care services emphasizing established values, education, and continuous improvement in quality and cost effectiveness. Our medical staff and health care practitioners work together to provide primary, specialty and select tertiary care services delivered in an individualized, personalized and holistic manner.

Patient Service Statistics

<table>
<thead>
<tr>
<th>Service</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Adult inpatient discharges</td>
<td>15,454</td>
</tr>
<tr>
<td>Days of adult care</td>
<td>70,419</td>
</tr>
<tr>
<td>Average length of stay</td>
<td>4.6</td>
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<tr>
<td>Emergency visits</td>
<td>63,629</td>
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<tr>
<td>Operating room cases</td>
<td>6,976</td>
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<tr>
<td>Same day surgeries</td>
<td>6,634</td>
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<tr>
<td>Cardiac catheterization</td>
<td>2,523</td>
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<tr>
<td>Electrophysiology laboratory procedures</td>
<td>1,072</td>
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<tr>
<td>Primary, pediatric and family care visits</td>
<td>59,121</td>
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<tr>
<td>Geriatrics Institute visits</td>
<td>9,521</td>
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<td>Rehabilitation &amp; sports</td>
<td>221,531</td>
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<td>Psychiatry treatments</td>
<td>25,053</td>
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<tr>
<td>Women’s health assessment</td>
<td>39,604</td>
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<tr>
<td>Midwife deliveries</td>
<td>425</td>
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<tr>
<td>Births</td>
<td>3,860</td>
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<tr>
<td>Neonatal intensive care admissions</td>
<td>401</td>
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<tr>
<td>Sexual Assault Treatment</td>
<td>787</td>
</tr>
<tr>
<td>Center visits</td>
<td></td>
</tr>
<tr>
<td>Women’s Information Line calls</td>
<td>39,606</td>
</tr>
</tbody>
</table>

Our History & Heritage

1863 – Reverend William A. Passavant, Sr., opened Milwaukee Hospital, which became Lutheran Hospital of Milwaukee.
1903 – The Jewish Hospital Association opens Mount Sinai Hospital.

1910 – An order of German Protestant nursing sisters founded Deaconess Hospital.
1980 – Deaconess and Lutheran Hospitals merged, forming Good Samaritan Medical Center.
1987 – Good Samaritan merged with Mount Sinai, forming Sinai Samaritan Medical Center. Aurora Health Care became the new name of the parent company.
1993 – Milwaukee Heart Institute opens.
1995 – Outpatient Health Center opens.

Primary Care
- Geriatrics Institute
- Primary Care Clinic
- Pediatric Clinic
- Adolescent Program
- Johnnston Primary Care Clinic
- Mitchell Point Family Health Center
- Wisconsin Avenue Family Care Center

Surgical Services
- Women’s Health Services
  - Breast Health Center
  - Inpatient Obstetrics Unit
  - Obstetrics & Gynecology Clinic
  - Neonatal Intensive Care Unit
  - Sexual Assault Treatment Center
  - Inpatient and Outpatient General Women’s Health Services

Other Services
- Occupational Health
- Emergency Services

Accreditations
- Joint Commission on Accreditation of Healthcare Organizations (JCAHO)
- Commission on Accreditation of Rehabilitation Facilities (CARF)
- Accreditation Council for Graduate Medical Education (ACGME)
- Accreditation Council for Continuing Medical Education (ACCME)
- Cancer Program Accreditation through the American College of Surgeons
- Mammography Program Accreditation through the American College of Radiology
- College of American Pathologists Laboratory Accreditation
- American Association of Accreditation of Laboratory Animal Care
- American Association of Blood Banking Laboratory Accreditation
Physician Referral & Programs
- CALL-A-NURSE 342-7676
- Sports Medicine Hotline™ 219-7776
- Women’s Information Line 344-0233
- Freedom SS/65 219-7253
- Milwaukee Heart Institute 219-7400

Advisory Board
- Sinai Samaritan Medical Center
- Milwaukee Heart Institute
- WomenSource Advisory Council

Residency and Fellowship Affiliations & Programs
The University of Wisconsin Medical School
- Cardiology
- Internal Medicine
- Gastroenterology
- Geriatrics
- Obstetrics & Gynecology
- Psychiatry

The Medical College of Wisconsin
- Anesthesiology
- Child Psychiatry
- Orthopaedics
- Otolaryngology
- Surgery

Clinical Affiliations
Student Nurses
- Marquette University
- UW Milwaukee
- Carroll-Columbia College of Nursing
- Cardinal Stritch College
- Milwaukee County Medical Complex
- Marion College
- Milwaukee Area Technical College

Graduate Nursing Students
- UW Madison
- UW Milwaukee
- UW Oshkosh
- Marquette University

Athletic Training
- Marquette University
- UW Milwaukee

Physical Therapy
- Marquette University
- UW LaCrosse
- UW Madison

Professional Partnership
- Milwaukee Public Schools

Medical Assistant
- Stratton College
- Milwaukee Area Technical College

Occupational Therapy
- UW Milwaukee
- UW Madison
- Mount Mary College
- Boston University

Speech Pathology
- Marquette University
- UW Milwaukee
- UW Madison
- UW Stevens Point

Surgical Technology
- MATC
- WCTC

Medical Technology
- UW Milwaukee
- UW LaCrosse
- Marquette University
- Carroll College

MATC Technical Programs
- Including medical laboratory, occupational and physical therapy; anesthesia, respiratory and catheterization monitoring; surgery, pharmacy, and health unit coordinator

Community Partnerships & Memberships
Founding organizations:
- Lutheran Church
- Milwaukee Jewish Community
- United Church of Christ

Member of:
- American Hospital Association (Aurora Health Care)
- Avenues West Association
- The Milwaukee Violence Prevention Coalition
- MidTown Neighborhood Association
- Variety Club of Wisconsin
- Wellness Council of Southeastern Wisconsin
- West End Community Association
- Westown Association
- Wisconsin Hospital Association
- Wisconsin Primary Care Association
- Association of American Medical Colleges
- National Association of Rehabilitation Facilities

Home to:
- American Liver Foundation
- Milwaukee Heart Research Project
- Wisconsin Chapter of the Crohns & Colitis Foundation

Associations:
- Arthritis Foundation
- International Foundation of Bowel Dysfunction (IFBD)
- Grand Lodge Free & Accepted Masons of Wisconsin
- Indian Health Board
- Rainbow Coalition
- Johnston Community Health Center
- Milwaukee Admirals
- Milwaukee Kickers
- Milwaukee Wave

Neighborhood development projects:
- Avenues West
- Campus Circle
- Johnson Square

Cooperative educational programs:
- Grand Avenue Middle School
- Inroads Intern Program
- Jewish Community Center
- Milwaukee High School of the Arts
- Milwaukee Public Schools
- North Division High School Mentor Program
- Sarah A. Scott Middle School

Executive Staff
William I. Jenkins, President
Louise Borzynski, Vice President, Specialty Services
Jim Moore, Vice President, Finance
Dwight Morgan, Vice President, Human Resources
Ann Navera, Vice President, Patient Care Services
Eileen Phillips, Vice President, Development & Community Relations
Eileen Quinlan, Vice President, Professional Services
Len Wilk, Vice President, Physician Support Services & Business Development

 Sinai Samaritan Medical Center
 East - 945 N. 12th Street
 West - 2000 W. Kilbourne Avenue
 Milwaukee, WI 53233
 (414) 219-2000
Our Mission
...is to serve the health care needs of our patients, residents, and the community.
...be recognized by our community as a center emphasizing cost effective care, education, prevention, and supportive services.
...reflect in our services the importance and value of the individual and family in the experiences of sickness and health.
...provide commitment and excellence in services.

Our Vision
...is committed to promoting, improving, and supporting the health and well-being of the residents of Manitowoc County.
...will include the multi-disciplinary management of acute and chronic conditions and may increasingly shift services beyond the current physical boundaries.
...believes that educated and informed individuals will make appropriate decisions relative to lifestyle choices and the utilization of our services.

Patient Service Statistics

<table>
<thead>
<tr>
<th>Service</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Admissions</td>
<td>1,539</td>
</tr>
<tr>
<td>Average length of stay</td>
<td>3.5</td>
</tr>
<tr>
<td>Patient days</td>
<td>5,368</td>
</tr>
<tr>
<td>Outpatient visits</td>
<td>20,410</td>
</tr>
<tr>
<td>Births</td>
<td>282</td>
</tr>
<tr>
<td>Emergency room visits</td>
<td>5,680</td>
</tr>
<tr>
<td>Surgeries</td>
<td>1,700</td>
</tr>
</tbody>
</table>

Two Rivers Community Hospital, Inc.
A 138-bed combination facility consisting of three operating entities:
• Two Rivers Community Hospital, Inc.
• Hamilton Memorial Home
• Maritime HealthWorks

Accreditations:
• Joint Commission on Accreditation of Healthcare Organizations
• American Association of Blood Banks
• Mammography Program Accreditation through the American College of Radiology

Member:
American Hospital Association
Two identified Centers of Excellence:
The Birth Center and Hamilton Memorial Home

The Birth Center
It is the goal of The Birth Center staff to “Make lasting memories for the new mother, baby, and family...” The newly remodeled Birth Center offers premium, one-on-one care in a very welcoming, home-like atmosphere where state-of-the-art technology is standard.
Meeting the needs of mother, baby, and family is the interest of The Birth Center. In addition to their professional, caring physicians and nurses, The Birth Center offers the following:
• Prepared Childbirth Classes
• Breastfeeding Classes
• Infant Care Classes
• Sibling Preparation Classes
• Post-Delivery Education

Hamilton Memorial Home
An 85-bed Extended Care facility, Hamilton Memorial Home is celebrating its 25th Anniversary in 1995. The Home is connected to Two Rivers Community Hospital — providing convenient access to Hospital services when needed by a resident.
Hamilton Memorial Home’s ongoing re-evaluation ensures positive results for residents — a responsibility of the entire staff of the Home. A council, consisting of and chaired by residents, meets regularly to discuss issues and concerns.
• Member of:
  Wisconsin Association of Homes and Services for the Aging
• Accredited by:
  The Joint Commission on Accreditation of Healthcare Organizations and Long Term Care Facilities

Maritime HealthWorks
An Occupational Health facility offering comprehensive health and wellness services that are specific to the needs of business and industry. Services provided include:
• ADA compliance physicals
• Consulting
• DOT examinations
• Drug screening
• Functional capacity evaluations
• Health promotion/wellness
• Hearing conservation
• Immunizations
• Industrial injury treatment
• Injury case management and tracking
• Job analysis and ergonomic assessments
• Medical surveillance program
• Preventive education
• Rehabilitation therapy

Physician Specialties
• Cardiology
• Family Practice
• Gastroenterology
• Internal Medicine
• Nephrology
• Neurology
• Neurosurgery
• Obstetrics & Gynecology
• Occupational Medicine
• Ophthalmology
• Oral & Maxillofacial Surgery
• Orthopedic Surgery
• Otolaryngology
• Pathology
• Pediatrics & Adolescent Medicine
• Pulmonology
• Radiology
• Surgery
• Urology

Professional Services
• Cardiac Catheterization Services
• Cardiodiagnostics
• Clinical Laboratory
• Community Health Education
• CT Scans
• Diabetes Education
• Diagnostic Imaging
Executive Staff

Barb Bielmeier, Chairman
Steven Spencer, President
Robert Gahl, M.D., Chief of Staff
Judi Stroud, RN, MSN, Vice President, Patient Care Services
John Denkert, Director of Finance

Two Rivers Community Hospital, Inc.
2500 Garfield Street
Two Rivers, Wisconsin 54241
(414) 793-1178

Maritime HealthWorks
1000 Maritime Drive
Manitowoc, Wisconsin 54220
(414) 683-9950

Hamilton Memorial Home
One Hamilton Drive
Two Rivers, Wisconsin 54241
(414) 793-2261
Mission Statement

We provide personalized health care services which support the physical, emotional, spiritual, social and economic needs of those we serve. Our services focus on health promotion, illness prevention, diagnostic and treatment services through acute, ambulatory and long term care. We rely on our dedicated co-workers and the wise use of technology and resources to ensure high quality at fair prices for people living in western and central Sheboygan County.

Patient Service Statistics

<table>
<thead>
<tr>
<th>Service</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Adult inpatient admissions</td>
<td>903</td>
</tr>
<tr>
<td>Swing bed admissions</td>
<td>59</td>
</tr>
<tr>
<td>Pediatric inpatient admissions</td>
<td>52</td>
</tr>
<tr>
<td>Days of adult and pediatric care</td>
<td>3,308</td>
</tr>
<tr>
<td>Swing bed patient days</td>
<td>746</td>
</tr>
<tr>
<td>Average length of stay (days excluding swing bed)</td>
<td>3.5</td>
</tr>
<tr>
<td>Emergency visits</td>
<td>4,354</td>
</tr>
<tr>
<td>Primary care, pediatric &amp; family care visits</td>
<td>1,275</td>
</tr>
<tr>
<td>Operating room cases (inpatient)</td>
<td>331</td>
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<tr>
<td>Same day surgeries</td>
<td>948</td>
</tr>
<tr>
<td>Rehabilitation &amp; sports medicine treatments</td>
<td>12,701</td>
</tr>
<tr>
<td>Women's health assessment &amp; OB/GYN visits</td>
<td>1,070</td>
</tr>
<tr>
<td>Births</td>
<td>160</td>
</tr>
</tbody>
</table>

Our History & Heritage

Valley View Medical Center opened its doors on October 1, 1917 as a 24-bed facility, expandable to 35 beds in times of crisis. 1927 - the hospital expanded, adding 12 more beds, a laboratory and x-ray room with limited emergency facilities.

1957 - a $500,000 renovation provided a new Obstetrics Department and nursery, a major surgery suite, new front entrance, lobby, office and conference space. February, 1970 - a new 48-bed acute care hospital was dedicated. 1982 - the 60-bed Valley Manor Nursing Home and 32 unit South Horizon Apartments for the elderly were added.

1984 - Valley View Medical Center expanded to include day care for children, and a professional office building, and subsequently changed its name from Plymouth Hospital to Valley View Medical Center. 1990 - a new Emergency Services Department was dedicated which allowed Valley View Medical Center to offer enhanced and expanded services to our community and outlying areas. 1992 - Valley View Medical Center became affiliated with Aurora Health Care. 1995 - Approved expansion of Emergency, Surgery and Radiology services.

Patient Services

- **Patient Care**
  - Approved expansion of Emergency, Surgery and Radiology services
  - Cardiac Care Unit
  - Chemotherapy
  - Hospice Care
  - Medical/Surgical Services
  - Obstetrics
  - Outpatient or Same Day Services
  - Respiratory Care
  - Social Services
  - Surgery
- **Diagnostic Services**
  - Breast Cancer Screening Program
  - CT Diagnostic Scanning
  - Laboratory Services
  - MRI Diagnostic Scanning
  - Nuclear Cardiology
  - Nuclear Medicine
  - Radiology Services
  - Ultrasound Imaging
- **Rehabilitation Services**
  - Cardiac Rehabilitation
  - Industrial Rehabilitation Services
  - Occupational Therapy
  - Physical Therapy
  - Pulmonary Rehabilitation
  - Speech Pathology
  - Sub-Acute Care Unit (Swing-Bed)
- **Emergency Services**
  - Staffed with a 24-Hour In-House Physician
  - Primary Care Walk-In Clinic

Other
- Drug Screening
- Occupational Health Services
- Pharmacy
- Volunteer Services
- Employee Assistance Program

Accreditations
- American Association of Blood Banks
- Joint Commission on Accreditation of Healthcare Organizations
- C.L.A.
- College of American Pathologists
  - Laboratory Accreditation
  - Mammography Program Accreditation through the American College of Radiology

Health Counseling And Education Programs
- Baby-sitting Classes
- Infant/Child CPR Classes
- Birthing Classes
- Nutritional Counseling Classes
- Cancer Screening Programs (Prostate & Skin Cancer)
- Cardiac Rehabilitation and Education
- Diabetic Education
- Diabetic Screening
- Freedom 55/65 Elderly Benefits Program
- Hepatitis B Education & Vaccination
- Lifestream Women's Health Center
- Needle Box Exchange Program
- Support Groups/Classes

Community Partnerships
- American Heart Association of Wisconsin
- American Hospital Association
- EPIC - a parenting program offered in partnership with the Plymouth Area School District.
- Healthy Sheboygan County 2000
- Plymouth Area Chamber of Commerce
- Sheboygan County Chamber of Commerce
- Sheboygan County Mental Health Association
**Medical Staff**

<table>
<thead>
<tr>
<th>Category</th>
<th>Count</th>
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</thead>
<tbody>
<tr>
<td>Active Staff</td>
<td>11</td>
</tr>
<tr>
<td>Courtesy Staff</td>
<td>42</td>
</tr>
<tr>
<td>Consulting Staff</td>
<td>35</td>
</tr>
<tr>
<td>Dental Staff</td>
<td>8</td>
</tr>
<tr>
<td>Honorary Staff</td>
<td>5</td>
</tr>
<tr>
<td>Medical Affiliate Staff</td>
<td>12</td>
</tr>
</tbody>
</table>

**Executive Staff**

Mel H. Blanke, *Chairman of the Board*
Patrick J. Trotter, *President*
George Schroeder, M.D., *Chief of Staff*
James G. Williams, *Vice President, Operations*

Valley View Medical Center
901 Reed Street
Plymouth, WI 53073
(414) 893-1771
Mission Statement

The Visiting Nurse Association of Wisconsin is the leading home health provider in Wisconsin dedicated to personalized, high quality, cost-effective care, which enables the patient and his/her family to achieve and maintain their maximum level of independence in the community. We believe in being a responsible and articulate voice regarding patient care needs and advocacy to legislative and regulatory bodies. We also believe that it is only through the dedication and skill of our staff that we achieve our quality of service and our compassion for those we serve.

Patient Service Statistics

- Total patients served all programs: 9,160
- Total visits (including RN, therapies, home health aide and social worker): 169,130
- Hospice days: 22,900
- Private duty hours: 8,300
- Homemaker hours: 63,220
- Intravenous therapy admissions: 3,130
- Durable Medical Equipment admissions: 3,130
- Respiratory therapy admissions: 1,300
- Mobile Meals served: 142,840
- Volunteer hours: 11,000
- Flu shots: 50,000

History

- Founded in 1907.
- 1988 - Became affiliated with Aurora Health Care.
- 1993 - Sheboygan VNA affiliated with Milwaukee VNA and Aurora Health Care.

1995 Highlights

- During 1995 VNA of Milwaukee and VNA of Sheboygan changed their legal name to Visiting Nurse Association of Wisconsin (VNA) to better reflect the service area and common mission.
- Aurora Home Medical Services (AHMS), a division of the VNA, completed its first full year of operations. This company provides durable medical equipment, intravenous and respiratory therapy. By the end of 1995, AHMS had served 5,340 patients.
- In August, VNA's Mom/Baby Program began. Nurses provide follow up care to new moms and their babies in the home 24 to 48 hours after release from Sinai Samaritan Hospital. The program is designed to ensure the continuum of quality care from hospital to home.
- The Rapid Recovery Program continued to expand in 1995. Specially trained VNA nurses saw patients on the fifth day post surgery who had recent valve replacement or bypass surgery.
- The Shoo the Flu Program had another record year. In our fourth year, we served 10 counties and gave 50,000 flu vaccinations.
- The second year of a three-year strategic information plan was completed with the successful conversion to an information system that provides an integrated billing and medical record system. Point of service documentation was initiated, with full implementation planned for 1996.
- The Home Health Aide Department relocated to the Family Services of Wisconsin Building on 32nd and Highland in Milwaukee to provide a more central location for employee recruitment and patient service.

Accreditations

- Joint Commission on Accreditation of Healthcare Organizations
- Certified by Medicare and Medicaid
- Licensed by the State of Wisconsin

Community Memberships/Involvement

- Charter member of the Visiting Nurse Associations of America
- Charter member of the Wisconsin Homecare Organization
- Wisconsin Association of Medical Equipment Suppliers
- Charter member of the United Way of Greater Milwaukee, Inc.
- Sheboygan Area United Way, Inc.
- Hospice of Wisconsin

Clinical Affiliations

- Alverno College of Nursing
- Cardinal Stritch College of Nursing
- Carroll-Columbia Marion (nursing students)
- Marquette University
- Milwaukee Area Technical College
- Milwaukee County Medical College
- Milwaukee School of Engineering
- University of Wisconsin - Milwaukee
- University of Wisconsin - Parkside
- St. Luke's Family Practice - Residents
Executive Staff
Dave Hass, Chairman - Milwaukee
Jim Hansen, Chairman - Sheboygan
Susan Ela, President
Mary Jane Mayer, President,
  Retired August 1995
Mary Runge, Vice President, Chief
  Operating Officer - Milwaukee
Bob Walters, Vice President, Chief
  Operating Officer - Sheboygan
John Beran, Vice President, Finance
Denise Augustin, Vice President, Business
  Development
Mark Hilgart, Vice President, Chief
  Operating Officer, Aurora Home Medical
  Services

Offices
In addition to its main office, VNA has
branches throughout eastern Wisconsin:

Visiting Nurse Association of Wisconsin
11333 West National Avenue
Milwaukee, WI 53227
(414) 327-2295
  • Cedarburg
  • Hartford
  • Kenosha
  • Milwaukee - South Shore

Visiting Nurse Association of Wisconsin -
Sheboygan
3306 Superior Avenue
Sheboygan, WI 53081
(414) 458-4314
  • Plymouth
  • Two Rivers
West Allis Memorial Hospital
Aurora HealthCare®

1995 Facts

Patient Service Statistics

<table>
<thead>
<tr>
<th>Service</th>
<th>Statistics</th>
</tr>
</thead>
<tbody>
<tr>
<td>Adult inpatient admissions</td>
<td>10,226</td>
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<tr>
<td>Days of care</td>
<td>51,562</td>
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<tr>
<td>Average length of stay</td>
<td>5.05 days</td>
</tr>
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<td>Emergency room visits</td>
<td>24,090</td>
</tr>
<tr>
<td>Registered Outpatients</td>
<td>13,195</td>
</tr>
<tr>
<td>Operating room cases</td>
<td>3,592</td>
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<tr>
<td>Same day surgeries</td>
<td>4,343</td>
</tr>
<tr>
<td>Births</td>
<td>1,418</td>
</tr>
</tbody>
</table>

Hospital Profile

Established 35 years ago, West Allis Memorial Hospital has retained a strong identity as a community hospital. Many residents of Milwaukee's west and southwest suburbs take great pride in our hospital, perhaps because their own roots are here. More than 34,000 people have taken their first breaths of life at West Allis.

Today, West Allis is the primary health care source for more than 200,000 patients annually, offering acute care and outpatient services by a medical staff of more than 300 physicians in 42 specialties and sub-specialties. In addition, the hospital employs more than 1,400 area residents.

Nationally Recognized Lab

West Allis has earned a statewide and national reputation in laboratory service. Our laboratory, which cracked the cryptosporidium case in 1993, is regarded as a leader in Industrial Toxicology, a specialty that tests for air and blood born toxins such as lead, mercury and asbestos. Today, the toxicology lab serves hundreds of individual and corporate clients worldwide. For example, we run 30,000 lead screenings annually on individuals and workers employed in high-risk occupations in the United States, Canada, and several countries in South America, Central America and Europe.

State-of-the-Art Facility

If you haven't visited our hospital for a while, you may not recognize us at first glance. The building's new exterior is an outward sign of major improvements inside our facility. The new exterior will improve patient comfort by increasing our ability to control the hospital's interior environment and reduce the effects of the variable Wisconsin climate. Of special note is our $15.9 million construction project currently underway which will convert our hospital to an all-private-room facility.

Other recent renovations completed in the past three years include updating the emergency department, admitting department, day surgery and outpatient areas. In addition, a five-story physician office tower and parking structure were added to the hospital's campus.

Stepping Off Campus

Since our first patient was admitted in 1961, West Allis has admitted roughly 324,000 inpatient adults and has seen in excess of 611,000 patients in our emergency department.

In addition to a full scope of hospital-based services, West Allis consistently steps off campus and into the community. We provide home blood draws for hundreds of community residents. Working in conjunction with the West Allis/West Milwaukee School District, we offer education and support to school-aged parents. We're involved in health education programs with a wide variety of community partners including the Future World Class Athletes Fund, the West Allis Expo, West Allis National Night Out, the Wisconsin Women's Cancer Control Program for breast and cervical cancer, the West Allis Health Department, and many more.

West Allis will continue to find ways to link what people want in a hospital: the local focus and responsibility of a community facility with the state-of-the-art services of a progressive medical center.

Community Associations and Memberships

- West Allis Chamber of Commerce
- West Allis Senior Network Committee
- Hospital Council of Greater Milwaukee Area
- Wisconsin Hospital Association
- American Hospital Association
- Arthritis Foundation
- American Cancer Society

Community Outreach Programs/Partnerships

- School Age Parent Program in conjunction with the West Allis/West Milwaukee School District
- Community Health Education Partnership in conjunction with the West Allis/West Milwaukee School District and West Allis Health Department
- Breast and Cervical Cancer Screening Program in conjunction with West Allis Health Department
- Future World Class Athletes Fund
- West Allis Expo
- Milwaukee County Zoo
- West Allis National Night Out
- Health Education and Community Service Programs
- Physician Referral Services
- WAMH Van Patient Transportation
- Home Blood Drawing Service
- Lifeline
- Senior Spotlight
- Freedom 55/65
- Support Groups/Classes

Patient Service Statistics

- Adult inpatient admissions: 10,226
- Days of care: 51,562
- Average length of stay: 5.05 days
- Emergency room visits: 24,090
- Registered Outpatients: 13,195
- Operating room cases: 3,592
- Same day surgeries: 4,343
- Births: 1,418
Accreditations
- Joint Commission of Accreditation of Healthcare Organizations
- Radiology Mammography Accreditation through American College of Radiology
- Cancer Program Accreditation through the American College of Surgeons
- College of American Pathologists Laboratory Accreditation
- American Association of Blood Banking Laboratory Accreditation
- Accreditation Council for Continuing Medical Education of the American Medical Association
- Commission on Accreditation of Rehabilitation Facilities (Work Hardening Programs)

Medical Staff
Active  159
Associate  62
Provisional  80
Consulting  229
Emeritus  22
Honorary  38

Executive Staff
Reginald Hislop, Jr., Chairman of the Board
Peter S. Fine, President
Philip Pelland, M.D., Chief of Staff
Richard Kellar, Vice President, Operations
Claudette Hamm, Vice President, Nursing
Patricia Martin, Vice President, Human Resources
Carl Knauer, Vice President, Finance
Mark Daley, Vice President, Physician Services

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