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Aurora St. Luke's Medical Center

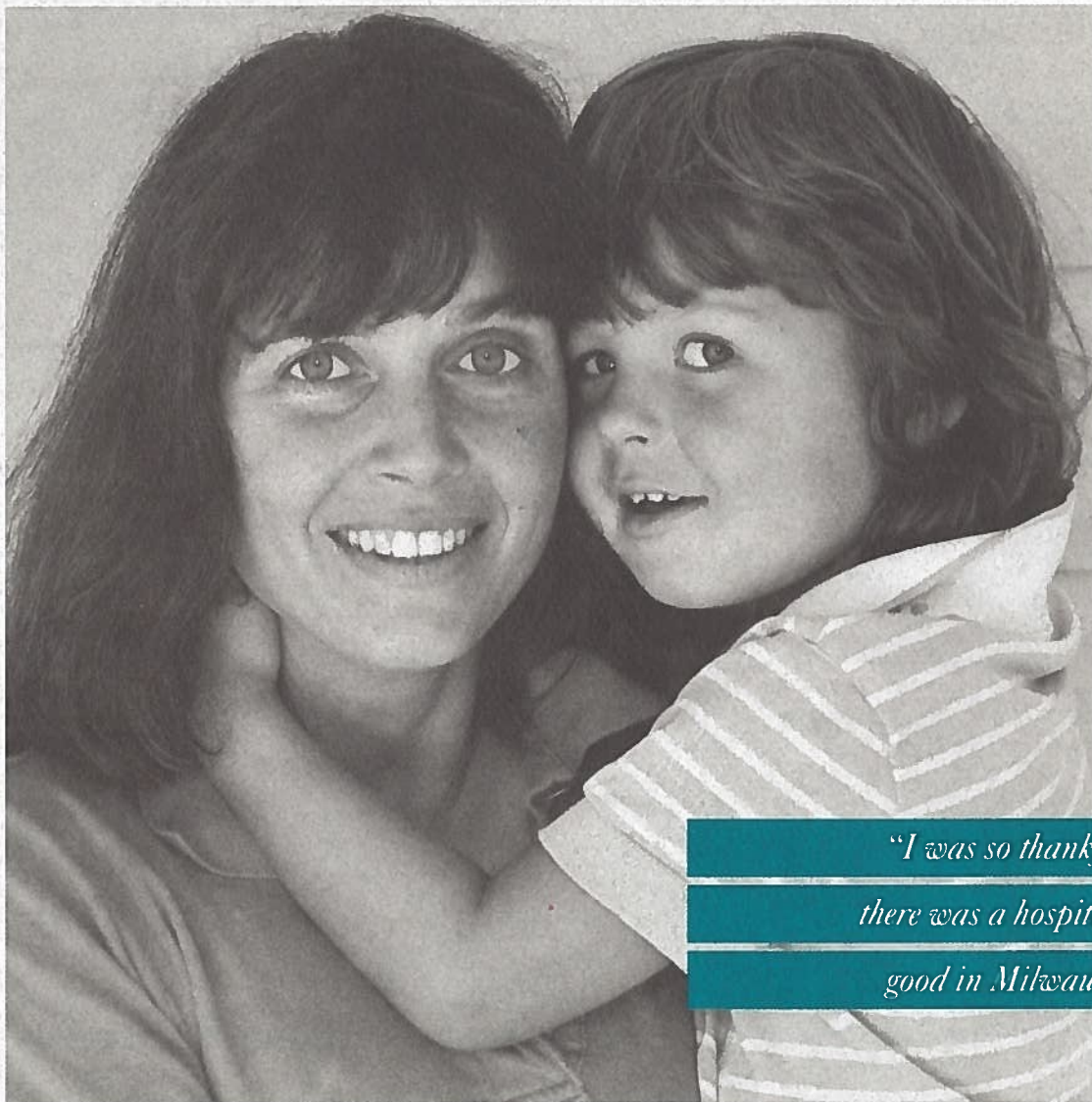
October 2020

St Luke's Medical Center A Reputation Built on Living Proof, 1992

Advocate Aurora Health

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St. Luke's Medical Center



*"I was so thankful
there was a hospital this
good in Milwaukee."*

A Reputation Built on Living Proof.

Our Mission: A Message from the President

The world of health care is changing rapidly with unending challenges. Health care is the most personal of services that any of us will ever receive. It must be provided in an environment that is sensitive to the physical, emotional and spiritual needs of each patient. It must also be sensitive to the economic constraints of patients and the community as a whole. It is within this framework that St. Luke's maintains a firm commitment to providing the very best in high-quality diagnostic and treatment services.

As pioneers in many areas of medical frontiers, we continue to seek to expand our horizons. The talented physicians, nurses, specialists, technicians and other staff members work as a dedicated team to bring these commitments to life. The quality health care we provide is a testament to their dedication, commitment to excellence, compassion and caring.

Mark Ambrosius

Mark Ambrosius

President

St. Luke's Medical Center



Welcome to St. Luke's Medical Center

As you turn these pages you'll open the doors to St. Luke's Medical Center's comprehensive medical services, technological advances and coordinated health services. For nearly a century, we've endeavored to make it a hospital that offers not only the most advanced and comprehensive medical care, but also the highest quality patient care.

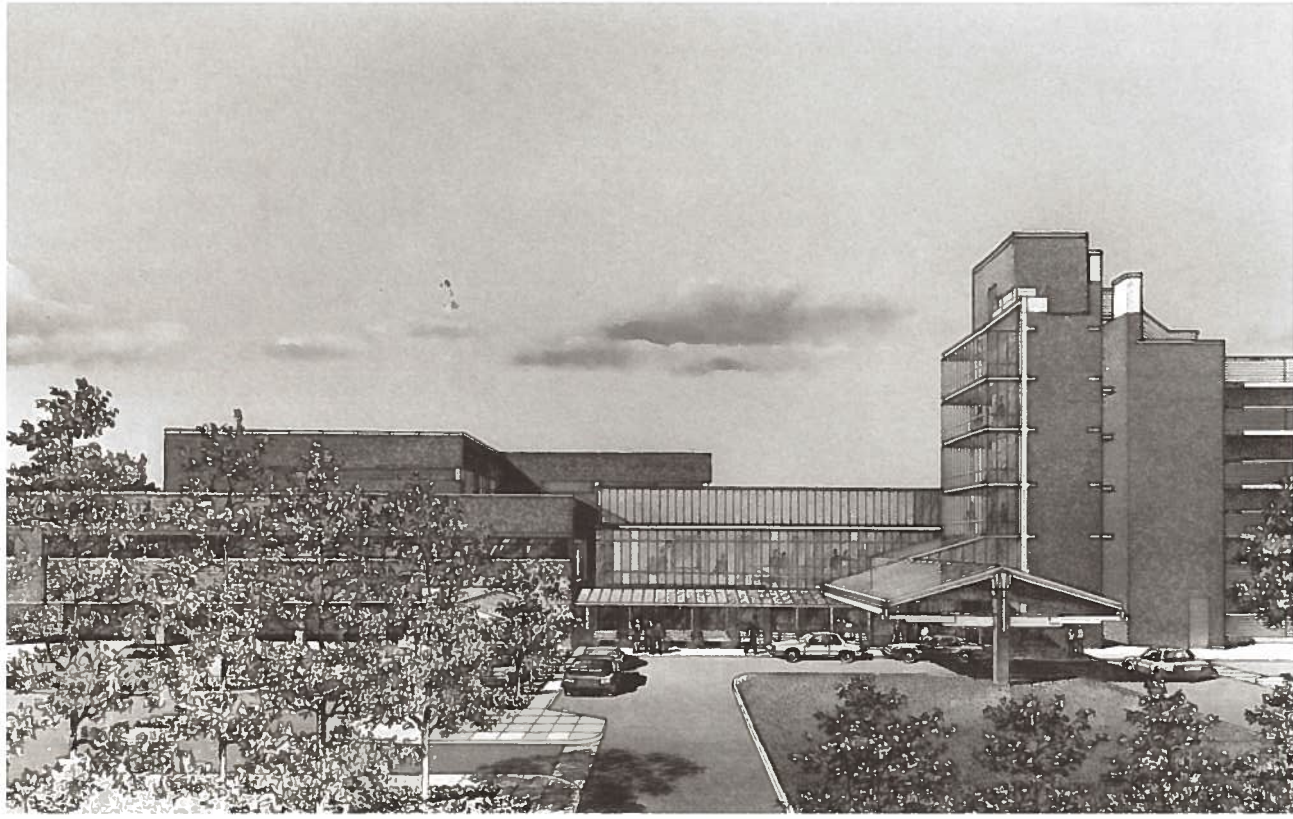
Today, St. Luke's is the largest private medical center in Wisconsin – renowned for leading programs and the latest in medical treatments and technological advances. We offer programs in Cardiac Care, Cancer Care, Women's Healthcare, Rehabilitation and Emergency Care Services. We serve our community with many wellness and prevention programs, too.

As a research and teaching hospital, St. Luke's attracts dedicated and devoted people. People highly skilled in their medical specialties and in patient care. While they are committed to working on the forefront of medicine, they are also dedicated to serving our patients with compassion and understanding.

St. Luke's provides the finest in medical treatment and patient care.

Welcome to St. Luke's Medical Center.

For information or physician referral, call 649-6565 in Milwaukee or 1-800-782-9797 outside Milwaukee.



Wisconsin's Leading Heart Care Center

*"I thought getting a
new heart only happened
in storybooks."*

There's a reason more heart surgeries, heart transplants, cardiac catheterizations and angioplasties are performed at St. Luke's than at any other hospital in Wisconsin.*

Innovation and dedication to excellence have placed St. Luke's on the leading edge of cardiac care for decades. Our physicians, nurses and other medical personnel continually participate in the development and delivery of revolutionary treatments for heart disease that have achieved worldwide recognition.

St. Luke's sets the pace by example. We have performed many cardiac firsts, including the Midwest's first heart transplant and Wisconsin's first coronary and laser-assisted angioplasties. Our Cardiovascular Data Registry, the Midwest's largest coronary disease research program, enables our physicians to study the outcomes of cardiac care and select the most effective treatment options for patients.

The results have been heartening. Just ask Tina. Patients like Tina, and their families, become very special people to each member of our cardiac team as we work together to provide the best medical treatment and personalized support.

■ St. Luke's Cardiac Services

- Advanced diagnostic capabilities
- Comprehensive medical and surgical treatments
- Complete vascular and heart surgery program
 - Medicare-approved heart transplant program
 - UNOS-approved heart, lung and heart-lung transplant program
- Experienced cardiac intensive and medical-surgical nursing care
- Practical cardiac wellness and prevention programs
- Comprehensive cardiac rehabilitation services, including Heart Disease Reversal Program
- Compassionate family and individual support groups

If you have questions about heart care, please call St. Luke's Heart Care Information Line at 649-7000 in Milwaukee or 1-800-78-HEART outside Milwaukee.

* Wisconsin Office of Health Care Information, 1990

Tina's doctor referred her to St. Luke's, Wisconsin's leading heart care center, after a long history of heart rhythm problems, starting with rheumatic fever as a child.

"I was short of breath, had no energy and couldn't walk."

After exploring every treatment possible, heart specialists concluded that a heart transplant was Tina's only option. Today, with her new heart, Tina is enjoying activities that weren't possible before.

"St. Luke's was there for me, no matter what. They never forgot about my family and kept them informed minute to minute. I wouldn't go anywhere else but St. Luke's."



A Leading Comprehensive Cancer Program

"Before I decided on

St. Luke's I did some cancer

research of my own."

It's comforting to know that you can turn to St. Luke's to find one of the most advanced and comprehensive cancer programs in the country.

We offer the very latest treatment techniques from surgery and chemotherapy to radiation therapy and immunotherapy. We're one of only a few hospitals in the United States pioneering TIL therapy, which uses promising new drugs to strengthen your own immune system. We were the first medical center in Milwaukee to use photodynamic laser therapy and Interleukin-2/LAK therapy.

And for people like John, we're the only hospital in southeastern Wisconsin with a dedicated Autologous Bone Marrow Transplant Unit, so they can use their own healthy bone marrow and reduce the risks associated with transplants.

You sense a unique harmony in our multidisciplinary cancer team approach. Physicians, nurses, technologists, dietitians, pharmacists and social workers pull together to provide the most advanced treatments and alternatives, with compassion and understanding. Moreover, such an approach ensures the best possible chance for cure and increases quality of life.

Perhaps that's why we treat more new cancer patients than any other private hospital in Milwaukee.*

■ St. Luke's Cancer Services

■ Advanced technology and treatments

- *Surgery*
- *Chemotherapy*
- *Radiation therapy*
- *Immunotherapy*

■ Leading-edge autologous bone marrow reinfusion program

■ Vince Lombardi Cancer Clinic for outpatient cancer services

■ Unsurpassed cancer rehabilitation services

■ Comprehensive prevention, screening and education programs

■ Comforting hospice care

■ Understanding and knowledgeable support groups

If you have any questions about cancer or cancer services at St. Luke's, just call our Cancer Hotline at 649-7200 or 1-800-252-2990 (outside Milwaukee).

*Tumor Data Registry, 1990

When John's lymphoma was diagnosed, he learned all he could about cancer programs and hospitals all over the state.

"In my job as an engineer, I'm used to research and problem solving. Even though it was an emotional time, my family and I took the same approach in dealing with my cancer."

John discovered that not all hospitals offer advanced cancer treatment, and that patients have more treatment options at a hospital with a comprehensive cancer program. Which is why he entered St. Luke's.

Today, John is back at work and enjoying family life.

"It was a real blessing to be treated at a hospital that has advanced technology. St. Luke's has a great team of caring clinical people."



Unsurpassed in Women's Healthcare Services

*"St. Luke's helped
my whole family be
a part of Johnny's birth."*

St. Luke's is responding to the growing demand for women's health care services and serves the health care needs of women throughout the different phases of their lives. St. Luke's resources and facilities offer a full range of diagnostic, medical, surgical, therapeutic and educational health services specifically for women. Total maternity care, family care, lifestyle programs, personal health care, infertility services, membership program and physician referral are all components of our growing Women's Healthcare Services.

As Susan and her family can attest, improving the quality of life of the families we serve is a goal we continually strive for at St. Luke's.

■ St. Luke's Women's Healthcare Services

- Birthing Center offering one-room maternity care
- Nursery Center capable of caring for infants with special needs
- Women's Healthcare Services Membership Program
- Anesthesiology coverage on a 24-hour basis
- Breastfeeding specialist on staff
- Childbirth education classes
- Sick-child care service
- Childlife specialist on Pediatric Unit
- Dedicated Women's Health Unit for women's surgery
- Infertility services including gamete intrafallopian transfer (GIFT) and in vitro fertilization (IVF)
- Mammography screening
- Cosmetic surgery
- Doctor Referral Service
- Educational lectures and classes, and support groups

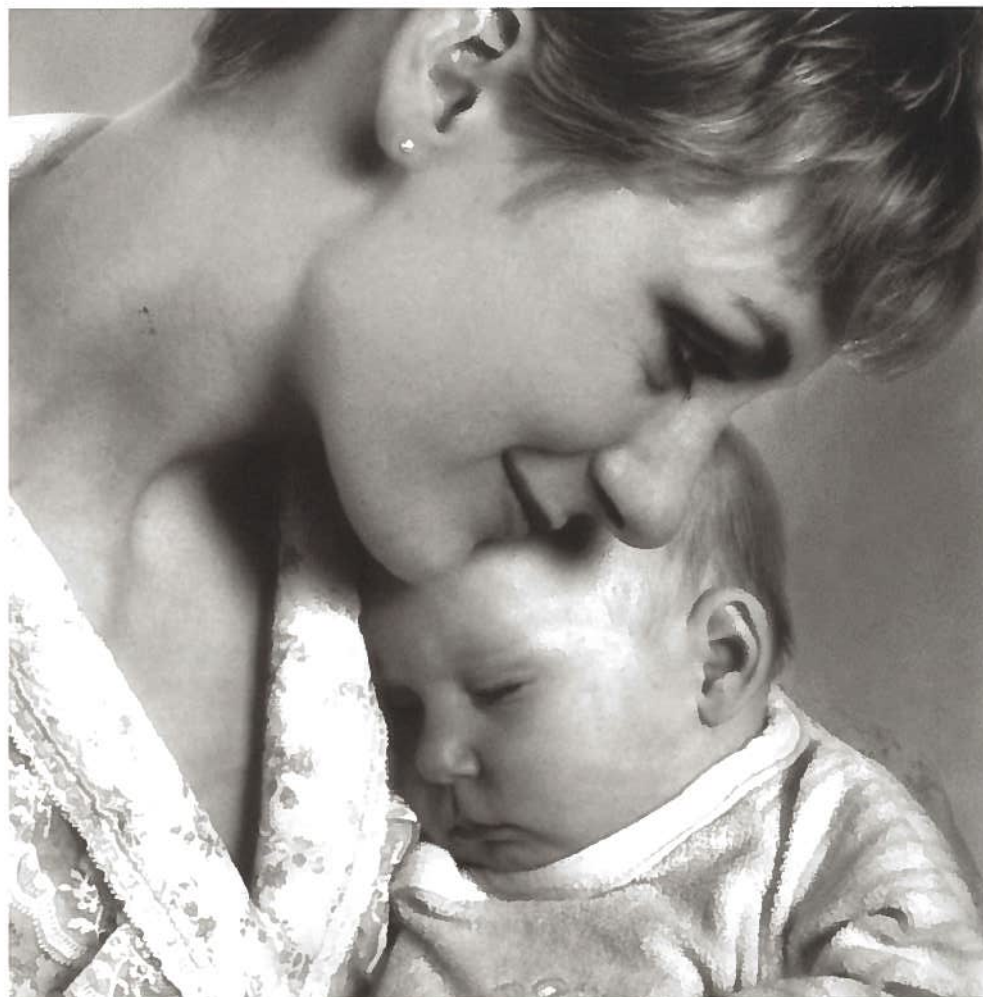
If you'd like more information about St. Luke's Women's Healthcare Services, please give us a call at 649-7726 or 1-800-533-7995 (outside Milwaukee).

Susan and her family moved to Milwaukee when she was just one month pregnant. The entire family wanted to take part in the birth, so the next step was to find a hospital that would assist them. They chose to have their baby delivered at the St. Luke's Birthing Center.

"We were extraordinarily pleased to be able to move into a new community and find a hospital so willing to accommodate our wishes."

St. Luke's Birthing Center gave Susan the expert medical care, flexibility and personal service she wanted.

"The staff was just wonderful and was there when we needed them. But it was our birth and they were very unobtrusive."



Renowned for Rehabilitation

*"I never thought having a
stroke would be the start
of a whole new life."*

Dan knows the difference St. Luke's made in helping him regain his personal independence. That's why people from all walks of life, of all ages, with all types of disabilities come to St. Luke's.

As the largest hospital-based rehabilitation center in Milwaukee, you'll find we have one of the most comprehensive rehabilitation programs anywhere. Our diverse inpatient and outpatient services are backed by the resources of St. Luke's renowned medical and surgical facilities.

Whatever brings people here, be it a stroke, multiple fractures, head trauma or amputation, giving someone a new start in life requires advanced facilities and treatments. It also requires dedication, compassion, understanding and teamwork. And those are just as much in evidence here as they are in our other centers of excellence. Occupational, recreational and physical therapists; speech and language pathologists; prosthetists; psychologists; social workers; and registered nurses specially trained in caring for rehabilitation patients all work together to assist patients in putting their lives back together.

It's part of our concerted effort to make a difference in the quality of life of the people we serve.

■ St. Luke's Rehabilitation Services

- Individually tailored stroke, orthopedic, amputee, brain injury and pediatric rehabilitation programs
- Dedicated physician specialists
- CARF-accredited* and Medicare-approved inpatient rehabilitation unit
- Team conferences for patients and their families
- Caring rehabilitation support groups
- Four convenient outpatient locations
- Comprehensive voice improvement and speech therapy programs
- Thorough hearing evaluations, including fitting for hearing aids
- Comprehensive Sports Medicine Clinic
- Well-established Work Injury Program: Prevention, Diagnosis and Rehabilitation

For information about St. Luke's Rehabilitation Services, please call 649-6400 or 1-800-533-7995 (outside Milwaukee).

* Commission on Accreditation of Rehabilitation Facilities

An active outdoorsman who loves to fish, golf and garden, Dan recently had a stroke.

"I was angry, scared, depressed. I didn't know what life had in store for me."

After a series of tests, Dan's doctor sent him to St. Luke's Rehabilitation Center where he received a full range of diagnostic tests and extensive therapy. When Dan left St. Luke's, he was able to resume normal activities, like fishing. Since then he's been president of St. Luke's Stroke Club and actively encourages other stroke patients to maintain a positive outlook during their recovery.

"My experience made me realize it was time to do something else with my life – so I am."



Emergency Services You Can Count On

"St. Luke's Emergency Center

saved my most precious

possession: my family."

Every minute counts when there's an emergency. That's what makes the difference. There's no margin for error. Prompt, experienced, specialized emergency care can mean the difference between life and death. That kind of high-quality care is available around the clock at St. Luke's Emergency Department.

Teams of highly skilled, board-certified physicians and nurses specially trained in emergency care are always there to respond immediately. Whenever needed, specialists in virtually every area of medical expertise are available at a moment's notice.

State-of-the-art technology is essential for treating medical emergencies, and St. Luke's is equipped with some of the most advanced technologies available today, including the only multiplace hyperbaric chamber in Wisconsin. It's a lifesaving treatment for carbon monoxide poisoning, smoke inhalation, decompression sickness, burns and other conditions. Without it, people like Marion and her family may never have received a second chance at life.

Our follow-up care features some of the finest specialists and surgeons in the country. Our Immediate Care Center provides prompt treatment to noncritical emergency patients during evening and weekend hours when primary care physicians' offices are closed. It's just one more way we're making a difference and improving the quality of life of the community we serve.

■ St. Luke's Emergency Services

- Board-certified emergency physicians
- Physician-monitored critical care interhospital transport service
- State-of-the-art technology
- Trained and experienced crisis-intervention team
- Specially trained emergency nursing team
- Renowned receiving center for cardiac emergencies
- Convenient Immediate Care Center
- Wide range of services through International Travel Clinic
- Immediate access to St. Luke's specialty support services

If you have any questions regarding St. Luke's Emergency Services, please give us a call at 649-6333 or 1-800-533-7995 (outside Milwaukee).

As Marion and her family slept peacefully in their Green Bay home, a faulty furnace in their basement was slowly poisoning them with carbon monoxide.

"I had been getting headaches for several days. That night I woke up and knew something was wrong. It's the last thing I remember."

Suspicious over Marion's absence at work, neighbors alerted the fire department who then broke into the house and found the family unconscious. Doctors in Green Bay realized that the family would have difficulty surviving without a multiplace hyperbaric chamber so they were transported to the only one in the state, St. Luke's. Marion and her family made a full recovery.

"St. Luke's is a wonderful place. I would go back for any major medical care."



A Full-Service Medical & Surgical Center

St. Luke's Medical Center has a full complement of medical and surgical specialties to meet the needs of our community.

■ Ear, Nose and Throat

Using only the most advanced laser technology and surgical techniques, our ear, nose and throat (ENT) specialists are supported by the full capabilities of St. Luke's Surgical Services. We offer a convenient, cost-effective setting for many ENT procedures. For more information call 649-6019.

■ Endocrine-Diabetes

St. Luke's Endocrine-Diabetes services include an Endocrine Diagnostic Testing Unit for both inpatients and outpatients, children and adults; a Diabetes Patient Education Program, providing self-care and living skills for people with diabetes mellitus; and an Endocrine Research Laboratory to perform many hormonal analyses not available in the traditional hospital lab. For more information call 649-6640.

■ Gastroenterology

Our dedicated team of experienced and highly specialized gastroenterologists and surgeons support one of the most active gastroenterology services in Wisconsin. We offer a wide range of services, from outpatient procedures performed in our Diagnostic and Treatment Center to advanced surgery and treatment of digestive diseases. For more information call 649-6580.

■ Hyperbaric Medicine

Internationally recognized as a leader in the clinical application and education of hyperbaric oxygen therapy, we have one of the nation's largest and most advanced hyperbaric facilities featuring a one-person chamber and two large walk-in chambers. It's also the regional coordinating center for the National Divers Alert Network. For more information call 649-6577.

■ Kidney Stone

Our new lithotripsy therapy system is the most advanced, nonsurgical procedure available for the removal of kidney stones. No longer is the patient treated in a water bath. And it's performed on an outpatient basis. In addition, the Kidney Stone Center provides urology-related diagnostic and therapeutic services. For more information call 649-6700.

■ Laser

As one of the Midwest's largest and most diverse laser programs, our laser specialists routinely perform medical procedures for gallbladders and for cosmetic, vascular and gynecological conditions. Many laser surgeries are on an outpatient basis. Follow-up visits from a registered nurse can be arranged through our VNA* Home Care Program. For more information call 649-6499 or 1-800-829-6499 (outside of Milwaukee).

■ Mental Health

Our program's goal is to help people return to home, school, job and community as soon as possible. An individual's treatment plan is carefully prepared by a team of health care professionals. We also offer family support and education programs. For more information call 649-6513.

■ Neurology

As a leader in diagnostic studies, St. Luke's Neuro Diagnostic Laboratory was the first among area hospitals to perform Transcranial Doppler studies for measuring blood-flow velocities in cerebral arteries. Our services include EEGs (electroencephalograms), all evoked potential procedures and topographical brain imaging, and can be performed on an outpatient basis. For more information call 649-6054.

■ Neurosurgery

Our experienced neurosurgeons use the latest in technology and techniques for treating brain and spinal-cord disorders. St. Luke's was the first area hospital to use advanced stereotaxic radiosurgery techniques, making possible treatment of tumors in poorly accessible regions of the brain. For a referral to a St. Luke's neurosurgeon call 649-6565.

■ Ophthalmology

Always in the forefront of ophthalmology services, we offer a full spectrum of eye care, from special diagnostic testing to highly advanced eye surgery using the latest in laser technology. Many services are provided on an outpatient basis. For more information call 649-6019.

■ Orthopedics

Some of Milwaukee's leading orthopedic physicians, nurses and technicians collaborate to give St. Luke's one of the area's finest and most experienced orthopedic teams. Our orthopedic clinic provides easy access for office visits, procedures and surgical follow-up. For more information call 649-6486.

* Visiting Nurse Association

■ Pulmonary Medicine

As one of the most comprehensive pulmonary medicine programs in the Midwest, our services include state-of-the-art diagnostic testing, treatment and rehabilitation; medical evaluations; smoking cessation; exercise programs; and a full complement of support groups. For more information call 649-6574.

■ Sleep Disorders

Our nationally accredited Sleep Disorders Program provides state-of-the-art diagnostic and treatment services for all sleep-related problems including obstructive sleep apnea, insomnia, narcolepsy, nocturnal myoclonus and seizure disorders. Our team of specially trained physicians and sleep technicians diagnose and provide each patient with an individual treatment plan. Sleep support programs and meetings are available. For more information call 649-6573.

■ Weight Management

Optifast® is a medically supervised weight loss program offered to people who have 50 or more pounds to lose. It provides a combination of behavior modification, exercise and frequent medical monitoring. Encore® is our 26-week maintenance program which provides guidance for people who've completed Optifast or Optitrim®. Optitrim, a 10-week weight management program, is also available for mildly overweight adults having 20-40 pounds to lose. For more information call 649-7186.

St. Luke's Specialty Care Facilities

Our Specialty Care Facilities feature some of the finest specialists in the country. St. Luke's is equipped with some of the most advanced technology essential for meeting a variety of health care needs today.

■ Diagnostic and Treatment Center

General examination and special procedure services on a convenient outpatient basis are offered on the St. Luke's campus at the Diagnostic and Treatment Center. Specialty areas include gastrointestinal medicine; ophthalmology; urology; gynecology; minor operative procedures; ear, nose and throat; and pain management. For more information call 649-6580.

■ Franklin Medical Center

An affiliate of St. Luke's, Franklin Medical Center, 9200 W. Loomis Road, provides high-quality personal health care to residents of the Franklin area and has an Immediate Care Center for treating sudden illness or injuries. Many physician practices have offices in our facility, including ear, nose and throat; plastic surgery; orthopedics; physical therapy; dentistry; family practice; internal medicine; general surgery; cardiology; obstetrics and gynecology; pediatrics; and neurological surgery. For more information call 529-9200.

■ Same Day Surgery Center

A cost-effective alternative to the overnight hospital stay is available through the Same Day Surgery Center, located on the St. Luke's campus. Patients whose situations lend themselves to same-day surgery benefit from its convenience and cost-effectiveness. Our team of physicians, nurses and support staff are dedicated to providing patients with high-quality treatment and care. For more information call 649-6976.

■ Sports Medicine and Work Injury Center

When it comes to sports and occupational injury rehabilitation, our experienced team of specialists, physical and occupational therapists, vocational counselors and psychologists are among the very best in the country. Preseason team screenings, physical strengthening, job-site analysis and patient education are all components of our Center's program, located at 2000 E. Layton Avenue. For more information call 747-8400.

■ The Surgery Center

Located at 4570 South 27th Street, it's the only free-standing, hospital-owned surgery center in Wisconsin and offers high-quality health care in a comfortable, homelike setting. All surgeons and anesthesiologists are on staff at St. Luke's. Specialty areas include general surgery; ophthalmology; cosmetic surgery; dermatology; gynecology; orthopedics; and ear, nose and throat surgery. Many procedures are offered on an outpatient basis. For more information call 281-8760.



St. Luke's Doctor Referral Service

Need a doctor? When you don't know which doctor to call, call our Doctor Referral Service, which provides you with access to over 365 physicians in the Milwaukee area and is offered free of charge. A registered nurse answers each call, discusses your concerns and recommends board-certified physicians based on insurance, location and other special needs. Call 649-6565 for the following referral specialties offered.

Allergy
Anesthesiology
Cardiology
Cardiovascular and Thoracic Surgery
Dentistry
Dermatology
Emergency Medicine
Endocrinology
Family Practice
Gastroenterology
General Surgery
Hematology
Infectious Disease
Internal Medicine
Laboratory Medicine
Nephrology
Neurology
Neurosurgery
Obstetrics/Gynecology
Oncology
Ophthalmology
Orthopedics
Otolaryngology
Pediatric Surgery
Pediatrics
Plastic/Hand Surgery
Preventive Medicine
Proctology
Psychiatry
Psychology
Pulmonary Medicine
Radiology
Rehabilitation Medicine
Rheumatology
Urology

St. Luke's Medical Center

2900 W. Oklahoma Ave. P.O. Box 2901
Milwaukee, Wisconsin 53201-2901

General Information and Doctor Referral
649-6565 in Milwaukee
1-800-782-9797 outside Milwaukee

